OneMerge

SUMMER '26 v1.0

Capability	Free Edition Match and Merge duplicate Accounts, Contacts and Leads hourly or daily. Duplicates are deleted.	Standard Edition Match and Merge Accounts, Contacts, Leads and Custom Objects in real-time. Delete or retain Duplicates.	Enterprise Edition As Standard Edition plus targeted matching and merge logic, increased limits, and related record reparenting (custom merge engine).
Duplicate Resolution Model Combines Merge Rules, Merge Automation, Merge Activity and Merge Decisions to move Salesforce duplicate management from manual processing to exception-based resolution.	Scheduled match and merge only	Full duplicate resolution lifecycle	Full duplicate resolution lifecycle
Merge Activity Provides visibility into completed duplicate resolution activity across Salesforce. Review automated and human-reviewed outcomes, including the records involved, surviving Master Record, applied Merge Rule and resolution status. Supports operational metrics such as Duplicates Resolved, Automation Rate and Human Review Rate.			
Merge Decisions Provides an exception-based review experience for duplicate cases that require human judgement. Review match confidence, Data Stewardship reasons and record details, then Accept, Reject, Skip, Merge Now or open the full Merge UI for detailed field-level review.			

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Features	Free Edition Match and Merge duplicate Accounts, Contacts and Leads hourly or daily. Duplicates are deleted.	Standard Edition Match and Merge Accounts, Contacts, Leads and Custom Objects in real-time. Delete or retain Duplicates.	Enterprise Edition As Standard Edition plus targeted matching and merge logic, increased limits, and related record reparenting (custom merge engine).
Guided Setup User friendly, streamlined setup UI for rules management and job scheduling.	✓	✓	✓
Scan a Salesforce Object for Duplicates Run Salesforce Matching Rules to identify existing duplicates within a Salesforce Object. Create Duplicate Record Sets for bulk merge or report duplicate statistics; trends/sources etc.	✓	✓	✓
Merge Rules Merge Rulesets define merge configurations for a Salesforce Object. Merge Rules group fields to be merged (Recency, Quality or Trust factors).			
Rulesets per Salesforce Object	1	1	5
Merge Rules per Ruleset	5	10	50
Merge Engines **Salesforce:** Platform merge operation. Duplicates are deleted and all related records are reparented. Accounts, Contacts, Leads only.	✓	✓	✓
Custom: Merge all objects supported by Salesforce Duplicate Management. Duplicates are deleted or retained for audit purposes.	✗	✓	✓
Merge Mode **Scheduled:** Automate merge hourly or daily.	✓	✓	✓
Real-time: Merge duplicates in-the-moment enabling time-critical processes such as personalised welcome journeys.	✗	✓	✓

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Find Duplicates UI Search your Salesforce CRM data for duplicates to merge. Drill-down from duplicate reporting.	✗	✓	✓
Powerful Merge UI Merge Standard/Custom/Cross Object duplicates up to 50 at a time. Smart defaults.	✗	✓	✓
Cross-Object Merge For example, merge Leads or Custom Object records to Accounts or Contacts. Enables data integration architectures with staging objects.	✗	✓	✓
Salesforce Platform Actions Embed record merge actions into Lightning Flows or access via the Salesforce REST API.	✗	✓	✓
(Record Merge) Platform Events Publish Platform Events to notify connected systems or invoke local process automations.	✗	✓	✓
Data Lineage View how the Master Record has evolved over time with the ability to restore prior field values.	✓	✓	✓
Merge Rollback (UNDO) Restore the Master Record to any point-in-time on the merge timeline. Salesforce Merge Engine note: Undelete of losing records is dependent on existence in the Salesforce Recycle Bin. Undelete restores related record relationships for standard child objects such as Task, Case and Opportunity.	✓	✓	✓
Data Stewardship Define dynamic conditions for data stewardship (accept/reject) versus auto-merge (As examples, VIP customers versus online registrations).	✓	✓	✓
Data Stewardship Conditions per Ruleset	-	2	10
Data Consolidation for Custom Merge Consolidate data to the Master Record and enable high-value, accurate KPI such as CLV.	✗	✗	✓
Reparenting Rules per Ruleset	-	-	10

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Technical	Free Edition Match and Merge duplicate Accounts, Contacts and Leads hourly or daily. Duplicates are deleted.	Standard Edition Match and Merge Accounts, Contacts, Leads and Custom Objects in real-time Delete or retain Duplicates.	Enterprise Edition As Standard Edition plus targeted matching and merge logic, increased limits, and related record reparenting (custom merge engine).
Supported Objects	Account, Contact, Lead & Individual	Account, Contact, Lead, Individual, Custom Objects	
Record Limits The OneMerge pricing model is based on the maximum total record count in any object where duplicates will be merged. Pricing tiers: > 100K > 500K > 1M > 1M+. **Example 1**: A Salesforce org with 200K Accounts requires the 500K pricing tier. **Example 2**: A Salesforce org with 50K Leads, 75K Accounts, 90K Contacts requires the 100K pricing tier. **Example 3**: A Salesforce org with 110K Leads and 90K Contacts requires the 100K pricing tier if Leads are not configured to be merged.	50K (maximum by fair usage policy)	Up to 2M+	
Platform Limits OneMerge installs from the Salesforce AppExchange as a Certified Managed Package with additional platform limits. Salesforce platform limits apply to scheduled merge, real-time merge, Platform Action, Platform Event usage and REST API consumption.	-		

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